

**MOSAIC451 - CONTRACT 2017001035**  
**TECHNOLOGY PRODUCTS AND ASSOCIATED SERVICES**  
**PRICING SHEET - EXHIBIT A - TECHNOLOGY SERVICES**

<b>PRODUCT-RELATED SERVICES</b>		
<b>SERVICE DESCRIPTION</b>	<b>NOTES</b>	<b>DISCOUNT</b>
Professional Services	Company offers professional Services including but not limited to, implementation, customization, installation, consulting, project management based on hourly engagements and clearly defined statement of work and milestone driven task orders. In the following network and security disciplines:	25.00%
	· Application Security and Dev Ops	
	· Vulnerability and Penetration Testing	
	· Network and Security Assessments	
	· SIEM	
	· IDS/IPS	
	· Virtual Private Networking	
	· Web Application Firewall	
	· Data Loss Prevention	
	· Firewall	
	· Identity Management	
	· Security administration and provisioning for Enterprise Directory Services and System	
	· Load Balancing and Reverse Proxy	
	· Web Load Balancing and Reverse Proxy	
	· Log collection and threat monitoring	
	· Network Intrusion	
	· Mainframe Authentication (RACF)	
	· Server Hardening	
· Server Intrusion Detection		
· SSL Certificates,		
· Vulnerability scanning		
· Host Security Assessment (HAS) and		
· Web content filtering		
Network Services	<b>Network Services - Management Network Services</b>	25.00%
	Company will monitor the health and wellness of all security devices such as firewalls, IDS/IPS, servers, critical hosts and other security devices on a 7x34x365 basis. Company will meet with the City or Participating Public Agency to determine the level of access level Company will be granted to the devices in order to monitor, monitor the device, establish thresholds, and then follow the City or Participating Public Agency's change management procedures.	
Security Services	· Professional Services including, but not limited to, implementation, customization, installation, consulting, project management	25.00%
	· Managed security Services- Some managed security providers offer a static "menu" of services that may not fit your organization's needs. Company realizes that today's complex data environments require security solutions that are individually tailored to each City or Participating Public Agency's environment.	
	· Choose from remote monitoring and analysis, a dedicated SOC center operated on your premises, or, for maximum security and cost effectiveness, our Mosaic Hybrid™ solution, which combines both. We can work with your tools and SIEMs natively or deploy our own toolsets.	
	· Traditional SOCs provide remote monitoring of City or Participating Public Agencies' systems, and that's it. Company can perform remote monitoring and act as a full-on operations team, handling resource-intensive operational tasks such as:	
	· Managed defense	
	· Security management and monitoring	
	· Log management	
· Vulnerability management		
Hardware Maintenance	Hardware manufacturer	9.00%
<b>OTHER SERVICES</b>		
Software Maintenance	Commercial off the shelf (COTS) software related maintenance and support, by manufacturer	9.00%
Other Services	Other Services from time to time including, but not limited to, commercial off the shelf (COTS) software related maintenance and support.	9.00%
	DDoS-Attack Mitigation Service	
	DDoS Emergency Response Team	