

CHARLOTTE ..

**Department of General Services – City Procurement** 

Addendur	n # 1

Citywide Document Management Services RFP # 269-2019-090

To: All Prospective Companies

Date: June 11, 2020

#### Subject: Addendum # 1 – RFP # 269-2019-090 - Citywide Document Management Services

Please note the specification changes/modifications below for the RFP.

Item #	Page #	Section #	Specification	Modifications and Questions		
					Charlotta	Service Provider Question: Please clarify the statement "the City will award multiple companies with at least two companies being certified MWSBEs". Is it possible for non MWSBEs to win an award on their own? Would those vendors be required to include partners that are certified in order to be considered?
1	7	1.6.6	Charlotte Business INClusion Program	Answer: The City will award multiple contracts for the Services described in the RFP, intending to include awards to at least 2 certified MWSBE Companies. Non- MWSBEs could be awarded a contract. It is not required that they partner with a MWSBE certified company to be considered. If Companies wish to subcontract with certified firms, they are welcome to do so. It will depend on the number of responses received.		
2	11	2.3	Submission of Proposals	Service Provider Question: Can Companies submit their responses electronically? Answer: No, the City does not have an approved process/mechanism to accept electronic responses currently. The City will accept a secure digital signature, such as DocuSign or Adobe to meet the required "signed in ink" on the hard copy.		
3	13	3.2	General Service Components	Service Provider Questions: Are there any specific paper intensive workflows the City is trying to solve? Does the City have a content repository?		

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				Does the City have a strategy for storing digital content?
				Answers:
				No, there are none.
				The City does not have a central content repository. Departments use various tools to store digital content, such as OnBase, SharePoint and Tyler Content Management (TCM). TCM is part of our enterprise financial system.
				No, there is no central City policy or strategy currently.
				Service Provider Questions:
				What is the estimated number of pick-ups per location per week or per month?
				What is the estimated volume of scanning projects that have taken place in the past 12 months?
				What is the estimated number of images to be scanned?
				Can Scanning Services be offered without web-based access to the images?
				Is it expected for the Company to upload the scanned images into OnBase? If not, how will the Department access their images?
4	13-15	3.3	Scanning Services	Answers:
				Numbers on the number pick-ups per location or number of projects are not available.
				The volume of images to be scanned depends on the Department requesting the Services and is not available.
				Yes, that is acceptable. Companies need to describe how they will offer these Services to the City.
				No, Companies will not be uploaded images into OnBase. The OnBase platform is not utilized citywide. Companies are expected to provide either a web base solution for the Department to access the images, or a flash drive or hard drive.
5	15-17	3.4	Storage Services	Service Provider Questions: What is the estimated hard copy storage volume? What volume of material requires a vault (temperature controlled) environment? Is there a list of addresses from which pick-ups will made?
				Will the City consider expanding the requirement of the Company's storage facility must be within 50 miles of requesting Department?

Item #	Page #	Section #	Specification	Modifications and Questions
				Answers:
				The volume of hard copy storage is unknown.
				All documents requiring storage shall meet the temperature requirements found in Section 3.4.2.
				The list of City Departments is listed in Attachment One. Multiple Departments can be located at a single address.
				The 50-mile requirement applies only to the City of Charlotte Departments. Companies may take exception to this requirement in their proposal and offer a solution.
				Service Provider Questions:
				Can the City provide the following?
				<ul> <li>Location of each city facility requiring shredding services;</li> <li>Type and quantity of bins;</li> <li>Frequency of service at each facility;</li> <li>Projected number purge shredding jobs and weight per year;</li> <li>Frequency and volume of uniform shredding each year</li> <li>Are the shredding services to be on-site or off-site?</li> </ul>
				Are there any requirements for on-site vs. off-site services?
				Is the shredding service only for documents carried to the Company's storage facility?
				Answers:
6	17	3.5	Shredding Services	The current list of participating City locations is found in Attachment One. Multiple City Departments are located at one address.
				The current contracts provide 96-gallon bins, 10- gallon bins or 36' executive consoles. The number of bins is unknown.
				Each department determines the frequency of service at their facility. It will fluctuate between monthly, bi- monthly or as needed/call-in.
				The project number of purge jobs is unknown and depends on the needs of the individual City departments. Examples include: City-wide purge day; annual purging of financial records; special events for City Council members.
				The frequency and volume of uniform shredding is unknown. It depends on the specific department requesting the Service.

Item #	Page #	Section #	Specification	Modifications and Questions		
				Shredding Services are both on-site and off-site. Requirements are the same regardless of the location of the shredding, as stated in Section 3.5.		
				No, Departments may choose to have shredding bins located in their offices and have the material shredded when necessary.		
				Service Provider Question:		
				Will the City consider all-inclusive prices for scanning services (per image rates) and for data entry (per keystroke rates) to eliminate any hourly component related to scanning costs?		
		Section 6		Is the Additional Services section for Services only? Can Companies include products as well as Services?		
7	32	Required	Form 4 – Pricing Worksheet	Answer:		
		Forms	WORKSNeet	The pricing worksheet is a guide for Companies to use when providing pricing for the requested Services. Company may provide pricing which matches their business model.		
				Companies can provide both Services or products that would be beneficial to the City and Participating Public Agencies under the Additional Services.		
		Section 6 37 Required Forms	Form 8 – CCPA	Service Provider Question:		
				Please list the Cities in the States listed on Form 8, who are currently Registering Participating Public Agencies in the CCPA. Please provide a list of business names and addresses.		
8	37		Plan	Answer:		
				The list of Participating Public Agencies in the CCPA is found in Attachment 3. Please note that there are no addresses for the agencies. The Registration is per agency, not for individual addresses. An agency could have multiple addresses participating in the Services.		
				Service Provider Questions:		
				What state agencies are currently signed up as part of the cooperative?		
				Can a Company only submit supplementary Services as part of their proposal?		
~				What digital platforms are currently used by the City?		
9	General	Will Departments be able to pick and choose which vendor they wish to use?				
				Is the RFP for a Document Management System?		
				What City Departments are participating on the Evaluation Committee?		
				Answers:		

Item #	Page #	Section #	Specification	Modifications and Questions
				The list of participating agencies under the current contracts is found as Attachment 2. The list for all participating agencies is found as Attachment 3.
				Yes, Companies may submit a proposal for one Service; all Services or supplementary Services. The evaluation team will determine if these Services are needed.
				City Departments use various digital platforms, such OnBase, SharePoint, Tyler Content Management.
				The City will award to multiple vendors, allowing Department to choose the Company they wish to use. Departments may reach out to the awarded Companies to provide quotes for special projects when needed.
				No, the City is looking for Companies to provide different Document Management Services, such as Record Storage, Scanning, and Shredding. The RFP is NOT for a Document Management System.
				The following City Department will be involved on the Evaluation Committee: Charlotte Water, Police, CATS, Finance, Human Resources and Airport.

In order to constitute a complete proposal response you must acknowledge receipt of this addendum with the Addenda Receipt Confirmation Form in Section 6 of the RFP in your Proposal. *Any Company not acknowledging receipt of an issued addendum may not be considered.* 

In the event additional changes or clarifications to this RFP are warranted, all Companies are responsible for monitoring the City's <u>Contract Opportunities</u> site or <u>www.ips.state.nc.us</u> or for additional addenda.

We appreciate your interest in doing business with the City and look forward to receiving a Proposal from your company.

Sincerely,

Tracey Keyes Procurement Officer

cc: RFP Team RFP File

DEPARTMENT	ADDRESS
CITY OF CHARLOTTE	600 E 4th St
City of Charlotte	125 N. Myers Street
City of Charlotte	2145 Suttle Ave
City of Charlotte	2550 West Blvd
City of Charlotte	2730B Rozzelles Ferry Rd
City of Charlotte – Community Relations	700 Parkwood Ave
City of Charlotte - Charlotte Comm Dept	600 E 4th St
City of Charlotte - Street Maintenance	6001 General Commerce Dr
City of Charlotte -Charlotte Fire Logistics	1501 N Graham St
City Of Charlotte Asset Recovery & Disposal	5550A Wilkinson Blvd
City of Charlotte City Attorney Office	600 E 4th St
City of Charlotte Police Activity	812 Oaklawn Ave
City of Charlotte Police/Fire	1517 N Graham St
CITY OF CHARLOTTE Solid Waste Services	1105 Otts St
City Of Charlotte Water Dept	5730 General Commerce Dr
City Of Charlotte Water Dept	4100 W Tyvola Rd
City Of Charlotte Water Dept	12131 Park Rd
City Of Charlotte Water Dept	11609 Hord Dr
City of Charlotte Water-McDowell WWTP	9401 Neck Rd
City Of Charlotte- CDOT	600 E 4th St
City Of Charlotte- Charlotte Water	5100 Brookshire Blvd
City Of Charlotte- Finance Off	600 E 4th St
City Of Charlotte- Finance Office	2035 Patton Ave
City of Charlotte- Revenue Dept	600 E 4th St
City Of Charlotte- Risk Management	301 S McDowell St
City Of Charlotte-Fleet Shop	4600 Sweden Rd
City Of Charlotte- City of Charlotte	600 E 4th St
City Of Charlotte-Charmeck 311	10101 Claude Freeman Dr
City Of Charlotte-City Clerk Office	600 E 4th St
City Of Charlotte-Real Estate	600 E 4th St
City Of Charlotte-Eng & Property Mg	600 E 4th St
City Of Charlotte- Fleet Management	1105 Otts St
City Of Charlotte- Fleet Shop	1031 Atando Ave
City Of Charlotte- Fleet Shop	829 Louise Ave
City Of Charlotte- Fleet Shop	900 W 12th St
City Of Charlotte- CDC	5550 Wilkinson Blvd
City Of Charlotte-Finance Dept-10Th	600 E 4th St
City Of Charlotte-Human Resources	700 E 4th St

#### ATTACHMENT ONE LIST OF CITY OF CHARLOTTE DEPARTMENTS

 City Of Charlotte-Human Resources
 700 E 4th St

 City of Charlotte | Department of General Services – City Procurement | 600 East Fourth Street Charlotte, NC 28202 |

 PH: 704.353-0776

City Of Charlotte-Innovation & Tech	600 E 4th St
City Of Charlotte- Housing & Neighborhood Srvcs	600 E Trade St
City Of Charlotte-Police	10430 Harris Oak Blvd
City Of Charlotte-Police	1118 Beatties Ford Rd
City Of Charlotte-Police	119 E 7th St
City Of Charlotte-Police	1330 Spring St
City Of Charlotte-Police	2550 West Blvd
City Of Charlotte-Police	1770 Shopton Rd
City Of Charlotte-Police	3505 Central Ave
City Of Charlotte-Police	4045 N Tryon St
City Of Charlotte-Police	4150 Wilkinson Blvd
City Of Charlotte-Police	5727 N Sharon Amity Rd
City Of Charlotte-Police	601 E Trade St
City Of Charlotte-Police	715 N Wendover Rd
City Of Charlotte-Police	8050 Corporate Center Dr
City Of Charlotte-Police	8315 Byrum Dr
	8401 University Executive Park
City Of Charlotte-Police	Dr
City Of Charlotte-Risk Mgt Vehicle	2725 Beam Rd
City Of Charlotte-Storm Water	600 E 4th St
City Of Charlotte-Street Maintenance	4411 Northpointe Industrial Blvd
City Of Charlotte- Charlotte Water	5100 Brookshire Blvd
City Of Charlotte- Charlotte Water	4222 Westmont Dr
City Of Charlotte- Charlotte Water	12400 north tryon street
City Of Charlotte- Charlotte Water	4000 Westmont Dr
City Of Clt- McAlpine Waste Water	12701 Lancaster Hwy
City Of Clt-Franklin Water Treatmen	5200 Brookshire Blvd
CHARLOTTE FIRE DEPT - ADMINISTRATIO	500 Dalton Ave
Charlotte Police Arson Division office	1517 N Graham St.
Charlotte Police	1750 Shopton Rd
Charlotte Police - Independence Division	9315 Monroe Rd
Charlotte Police - Court Liason	832 E. 4th St, Ste 4520
CDOT Operations	3701 Craig Avenue
City of Charlotte Water Dept Sugar Creek WWTP	5301 Closeburn Rd
CLT - Charlotte Douglas Airport	5601 Wilkinson Blvd

#### ATTACHMENT TWO PUBLIC AGENCIES REGISTERED TO USE ONE OR MORE DOCUMENT MANAGEMENT CONTRACTS

	CONTRACTS			
Agency Name	City	State	Agency Type	
Alamance County Dept. of Social Services	Burlington	NC	Government Agency	
Alexander County	Taylorsville	NC	Government Agency	
Caldwell County	Lenoir	NC	Government Agency	
Cape Fear Public Utility Authority	Wilmington	NC	Government Agency	
Catawba County Government	NEWTON	NC	Government Agency	
Charlotte-Mecklenburg Schools	Charlotte	NC	Primary/Secondary Education	
Chesapeake Fire Department	Chesapeake	VA	Government Agency	
City of Greer	Greer	SC	Government Agency	
City of Marion	Marion	SC	Government Agency	
City of Portsmouth	Portsmouth	VA	Government Agency	
City of Stamford	Stamford	СТ	Government Agency	
City of Statesville Police Department	Statesville	NC	Government Agency	
Cleveland Community College	Shelby	NC	Postsecondary Education	
Community Access	New York	NY	Healthcare	
County of Duplin	Kenansville	NC	Government Agency	
County of Harnett	Lillington	NC	Government Agency	
Cumberland County Finance	Fayetteville	NC	Government Agency	
Dayton Public Schools	Dayton	ОН	Primary/Secondary Education	
Dinwiddie County	Dinwiddie	VA	Government Agency	
East Gaston Volunteer Fire Department Inc	Mount Holly	NC	Government Agency	
Fairfield County Council	Winnsboro	SC	Government Agency	
Gaston County Schools	Gastonia	NC	Primary/Secondary Education	
Guilford Technical Community College	Jamestown	NC	Postsecondary Education	
Halifax County Public Health System	Halifax	NC	Government Agency	
Hanover County	Hanover	VA	Government Agency	
Hillsborough County Sheriffs Office	Tampa	FL	Government Agency	
Housing Authority City of Durham	Durham	NC	Government Agency	
Lenoir County	KINSTON	NC	Government Agency	
Mecklenburg County	Charlotte	NC	Government Agency	
Mitchell County School	Bakersville	NC	Primary/Secondary Education	
Moore County	Carthage	NC	Government Agency	
Mount Eagle College and University	Winston Salem	NC	Postsecondary Education	
Nashville Police Department	Nashville	NC	Government Agency	
NEW HANOVER COUNTY	WILMINGTON	NC	Government Agency	
North Carolina State University	Raleigh	NC	Postsecondary Education	
Oakboro Police Department	Oakboro	NC	Government Agency	
Onslow Water & Sewer Authority	Jacksonville	NC	Other	
Park Ridge Health	Hendersonville	NC	Healthcare	
Richland County School District One	Columbia	SC	Primary/Secondary Education	
Rockingham County	Reidsville	NC	Government Agency	
san mateo county transit district	SAN CARLOS	CA	Government Agency	
SCOTLAND COUNTY GOVERNMENT	LAURINBURG	NC	Government Agency	
Solid Waste Authority of Palm Beach County	West Palm Beach	FL	Government Agency	
Town of Apex	Apex	NC	Government Agency	
Town of Morehead City	Morehead City	NC	Government Agency	
Town of Selma	Selma	NC	Government Agency	
Town of Wilkesboro	Wilkesboro	NC	Government Agency	
TOWN OF YADKINVILLE	YADKINVILLE	NC	Government Agency	
			1	
	Virginia Beach	VA	Government Agency	
Virginia Beach EMS Department Wake County Government	Virginia Beach Raleigh	VA NC	Government Agency Government Agency	

#### ATTACHMENT THREE PPAs Registered for One or More CCPA Contracts

	Agency Name	State	Agency Type
1	Adventist Health System	NC	Other
2	Ag. Center Volunteer Fire Dept.	NC	Other
3	Aiken County	SC	Government Agency
4	Alamance Community College	NC	Postsecondary Education
5	Alamance County	NC	Government Agency
6	Albany County	NY	Government Agency
7	Albemarle Regional Health Services	NC	Other
8	Alexander County	NC	Government Agency
9	Alleghany County	VA	Government Agency
10	Allen Volunteer Fire Department	NC	Other
11	Alliance Behavioral Healthcare	NC	Other
12	Anson County	NC	Government Agency
13	Ansonville Fire Dept.	NC	Government Agency
14	Appalachian District Health Dept.	NC	Other
15	Arlington Fire & Rescue, Inc.	NC	Other
16	Ash-Rand Rescue Squad	NC	Other
17	Atlanta Public Schools	GA	Primary/Secondary Education
18	Bakers Volunteer Fire Department	NC	Other
19	Bandys Volunteer Fire Department	NC	Other
20	Beaufort County	SC	Government Agency
21	Beaufort County Health Dept.	NC	Government Agency
22	Beeson Crossroads Fire & Rescue	NC	Other
23	Belews Creek Volunteer Fire & Rescue	NC	Other
24	Bessemer City	NC	Government Agency
25	Bethlehem Community Fire & Rescue	NC	Other
26	Blairs Fire & Rescue	VA	Other
27	Blowing Rock Fire & Rescue	NC	Government Agency
28	Boger City Fire Dept	NC	Government Agency
29	Botetourt County	VA	Government Agency
30	Brunswick Community College	NC	Postsecondary Education
31	Brunswick County	NC	Government Agency
32	Brunswick County Schools	NC	Primary/Secondary Education
33	Buffalo-Mt. Pisgah Fire Dept.	SC	Other
34	Buncombe County Schools	NC	Primary/Secondary Education
35	Burke County	NC	Government Agency
36	Burton Fire District	SC	Other
37	Butner Public Safety	NC	Government Agency
38	Cabarrus County	NC	Government Agency
39	Caldwell County	NC	Government Agency
40	Calvary Christian Church of the Apostolic Faith	NC	Church/Religious
41	Calvert County	MD	Government Agency
42	Campbell County	VA	Government Agency
43	Canon Fire Dept.	GA	Other
44	Cape Fear Community College	NC	Postsecondary Education
45	Cape Fear Public Utility Authority	NC	Government Agency
46	Catawba County	NC	Government Agency
47	Catawba County Public Schools	NC	Primary/Secondary Education
48	Catawba Fire Department	NC	Government Agency
49	Central Connecticut State University	CT	Postsecondary Education
50	Champion Vol. Fire Department	NC	Government Agency
51	Charleston County	SC	Government Agency
52	Charlotte Mecklenburg Library	NC	Government Agency
53	Charlotte Mecklenburg Public Schools	NC	Primary/Secondary Education
54	Charlotte Regional Visitors Authority	NC	Other

	Agency Name	State	Agency Type
55	Chatham Fire Dept.	VA	Government Agency
56	Chattanooga Housing Authority	TN	Government Agency
57	Cherokee County	NC	Government Agency
58	Cherokee Springs Fire Dept.	SC	Government Agency
59	City of Albemarle	NC	Government Agency
60	City of Archdale	NC	Government Agency
61	City of Asheboro	NC	Government Agency
62	City of Asheville	NC	Government Agency
63	City of Beckley	WV	Government Agency
64	City of Brevard	NC	Government Agency
65	City of Bunnell	FL	Government Agency
66	City of Burlington	NC	Government Agency
67	City of Charleston	SC	Government Agency
68	City of Cherryville	NC	Government Agency
69	City of Chesapeake	VA	Government Agency
70	City of Clinton	NC	Government Agency
71	City of Concord	NC	Government Agency
72	City of Conover	NC	Government Agency
73	City of Danville	VA	Government Agency
74	City of Durham	NC	Government Agency
75	City of Eden	NC	Government Agency
76	City of Elon	NC	Government Agency
77	City of Eustis	FL	Government Agency
78	City of Fairfax	VA	Government Agency
79	City of Fayetteville	NC	Government Agency
80	City of Fort Worth	TX	Government Agency
81	City of Fort Worth	ТХ	Government Agency
82	City of Framingham	MA	Government Agency
83	City of Franklin	TN	Government Agency
84	City of Gastonia	NC	Government Agency
85	City of Greensboro	NC	Government Agency
86	City of Greenville	NC	Government Agency
87	City of Greenville	SC	Government Agency
88	City of Greer	SC	Government Agency
89	City of Havelock	NC	Government Agency
90	City of Henderson	NC	Government Agency
91	City of Hendersonville	NC	Government Agency
92	City of Hickory	NC	Government Agency
93	City of High Point	NC	Government Agency
94	City of Huntersville	NC	Government Agency
95	City of Jacksonville	NC	Government Agency
96	City of Kannapolis	NC	Government Agency
97	City of King	NC	Government Agency
98	City of Kings Mountain	NC	Government Agency
99	City of Kinston	NC	Government Agency
100	City of Lake City	FL	Government Agency
101	City of Laurinburg	NC	Government Agency
102	City of Lexington	NC	Government Agency
103	City of Lillington	NC	Government Agency
104	City of Locust	NC	Government Agency
105	City of Loris	SC	Government Agency
106	City of Lumberton	NC	Government Agency
107	City of Marion	SC	Government Agency
107	City of Marion	NC	Government Agency
100		NC	Government Agency

	Agency Name	State	Agency Type
109	City of Martinsville	VA	Government Agency
110	City of Monroe	NC	Government Agency
111	City of Mooresville	NC	Government Agency
112	City of Morganton	NC	Government Agency
113	City of Mount Airy	NC	Government Agency
114	City of Mt. Juliet	ΤN	Government Agency
115	City of Mullins	SC	Government Agency
116	City of Myrtle Beach	SC	Government Agency
117	City of New Rochelle	NY	Government Agency
118	City of Newport News	VA	Government Agency
119	City of Newton	NC	Government Agency
120	City of Norfolk	VA	Government Agency
121	City of North Myrtle Beach	SC	Government Agency
122	City of Oak Island	NC	Government Agency
123	City of Portsmouth	VA	Government Agency
124	City of Raeford	NC	Government Agency
125	City of Raleigh	NC	Government Agency
126	City of Randleman	NC	Government Agency
127	City of Roanoke	VA	Government Agency
128	City of Roxboro	NC	Government Agency
129	City of Salisbury	NC	Government Agency
	City of San Diego	CA	Government Agency
131	City of Spartanburg	SC	Government Agency
132	City of Spencer	NC	Government Agency
133	City of Spring Hill	ΤN	Government Agency
134	City of Stamford	СТ	Government Agency
135	City of Statesville	NC	Government Agency
136	City of Suffolk	VA	Government Agency
137	City of Valleojo	CA	Government Agency
138	City of Vancouver	WA	Government Agency
139	City of Virginia Beach	VA	Government Agency
140	City of Washington	NC	Government Agency
141	City of Waterbury	СТ	Government Agency
142	City of West Columbia	SC	Government Agency
	City of Whiteville	NC	Government Agency
	City of Wilmington	NC	Government Agency
	1	NC	Government Agency
	Clarendon County	SC	Government Agency
	Clay County	MO	Government Agency
	Cleveland Community College	NC	Postsecondary Education
	Climax Fire Department	NC	Government Agency
	Cold Water Vol. Fire Dept.	NC	Other
	Collettsville Volunteer Fire & Rescue	NC	Other
	Collinsville Volunteer Fire Department	VA	Other
	Columbus County	NC	Government Agency
	Community Access	NY	Other
	County of Gloucester	VA	Government Agency
	County of Lexington	SC	Government Agency
	Craven County	NC	Government Agency
158	Culpeper County	VA	Government Agency
159	Cumberland County	NC	Government Agency
	Cumberland County Schools	NC	Primary/Secondary Education
	Darlington County	SC	Government Agency
162	Davidson County	NC	Government Agency

	Agency Name	State	Agency Type
163	Davie County	NC	Government Agency
164	Dayton Public Schools	OH	Primary/Secondary Education
165	Denver Fire Department	NC	Other
166	Dinwiddie County	VA	Government Agency
167	Duncan Fire Dept.	SC	Other
168	Duplin County	NC	Government Agency
169	Durham County	NC	Government Agency
170	Durham Housing Authority	NC	Government Agency
171	East Bend Police Dept	NC	Government Agency
172	East Gaston Vol. Fire Dept.	NC	Other
173	Edgecombe County Public Schools	NC	Primary/Secondary Education
174	Edneyville Fire & Rescue	NC	Government Agency
175	Elna B. Spaulding Conflict Resolution Center	NC	Other
176	Fairfax County	VA	Government Agency
177	Fairfield County	SC	Government Agency
178	Fairview Fire Dept	NC	Other
179	Fayetteville Public Works Commission	NC	Government Agency
180	Federal Bureau of Investigation	NC	Government Agency
181	Florence County	SC	Government Agency
182	Forbush Volunteer Fire Dept.	NC	Other
183	Forsyth Comm College	NC	Government Agency
184	Forsyth Tech Community College	NC	Postsecondary Education
		NC	Government Agency
186	Franklin County	OH	Government Agency
187	Franklinville Fire Dept	NC	Government Agency
188	Garrett County	MD	Government Agency
189	Gaston County	NC	Government Agency
190	Gaston County Schools	NC	Government Agency
191	George Hildebran Fire Rescue	NC	Other
192	George Mason University	VA	Postsecondary Education
193	Georgetown County	SC	Government Agency
194	Georgetown County Water & Sewer District	SC	Government Agency
	Guilford County	NC	Government Agency
	Guilford Technical Comm. College	NC	Postsecondary Education
	Halifax County	NC	Government Agency
	Hanover County	VA	Government Agency
	Harnett County	NC	Government Agency
	Haywood County	NC	Government Agency
201	Health Guidance Center	NC	Other
202	Hemby Bridge Fire Department	NC	Other
203	Henderson County	NC	Government Agency
	Hiddenite Vol Fire Dept	NC	Other
	Hillsborough County	FL	Government Agency
	Homer Volunteer Fire Dept.	GA	Other
	Hope Haven, Inc.	NC	Other
	Horry County	SC	Government Agency
	Howard's Creek Volunteer Fire Dept.	NC	Other
	Hudson Volunteer Fire Dept.	NC	Other Other
211	Icard Township Fire/Rescue, Inc.	NC	Other
212	Idlewild Vol Fire Dept	NC	Government Agency
213	Iredell County	NC	Government Agency
214	James City County	VA	Government Agency
215		NC	Postsecondary Education
216	Kent State University	OH	Postsecondary Education

	Agency Name	State	Agency Type
217	Lake Stevens Fire	WA	Government Agency
218	Lancaster County	SC	Government Agency
219	Lee County	NC	Government Agency
220	Let Me Run	NC	Other
221	Lewisville Fire Dept.	NC	Other
222	Linville Vol. Fire Dept.	NC	Other
223	Locke Township Fire Dept.	NC	Other
224	Loudoun County	VA	Government Agency
225	Lowell Vol Fire Dept.	NC	Other
226	Marion County	SC	Government Agency
227	Marshville Police Department	NC	Government Agency
228	Maryland-National Capital Park & Planning Commission	MD	Government Agency
229	Maysville Fire & EMS	NC	Other
230	Mecklenburg County	NC	Government Agency
231	Mecklenburg County	VA	Government Agency
232	Metropolitan Sewerage District	NC	Government Agency
	Miami Dade County	FL	Government Agency
	Mitchell Community College	NC	Postsecondary Education
	Mitchell County Schools	NC	Primary/Secondary Education
236	Mocksville Fire Dept.	NC	Government Agency
	Montgomery County	NC	Government Agency
	Moore County	NC	Government Agency
239	Moraine Park Technical College	WI	Postsecondary Education
	Mount Eagle College & University	NC	Postsecondary Education
	Mount Mourne Fire Dept	NC	Other
	Mulberry Fairplains Fire Rescue	NC	Government Agency
	Nations Ford Community Church	NC	Church/Religious
	NC Center for the Advancement of Teaching	NC	Other
	NC Ports Authority	NC	Other
	NC Retired Governmental Employees' Association	NC	Other
	New Hanover County	NC	Government Agency
	New Hope Volunteer Fire Dept.	NC	Other
	New Kent County	VA	Government Agency
	Niskayuna Central School District	NY	Primary/Secondary Education
	North Carolina State University	NC	Postsecondary Education
	North Carolina Wesleyan College	NC	Postsecondary Education
253	Oakboro Rural Vol Fire Dept	NC	Other
		SC	Government Agency
	Odell Vol Fire Dept.	NC	Other
	Onslow County	NC	Government Agency
	Onslow County School System	NC	Primary/Secondary Education
	Onslow Water & Sewer Authority	NC	Government Agency
	Orangeburg County	SC	Government Agency
	Pace Bus	IL	Other
	Partners Behavioral Health Management	NC	Other
	Pilot Fire Department	NC	Government Agency
	Pitt Community College	NC	Postsecondary Education
	Pitt County	NC	Government Agency
	Polk County	NC	Government Agency
	Prince George County	MD	Government Agency
	Prince William County Public Schools	VA	Primary/Secondary Education
268	Pumpkin Center Volunteer Fire Dept.	NC	Other
	Rabun County	GA	Government Agency
270	Raleigh-Durham Airport	NC	Government Agency

	Agency Name	State	Agency Type
271	Randolph County	NC	Government Agency
	Ranlo Fire & Rescue	NC	Other
273	Ranlo Police Dept	NC	Government Agency
274	Richland County School District One	SC	Primary/Secondary Education
	Richmond County Public Schools	NC	Primary/Secondary Education
276	Roanoke City Public Schools	VA	Primary/Secondary Education
277	Robinson Volunteer Fire Department	NC	Other
278	Rockingham County	NC	Government Agency
279	Rockland County	NY	Government Agency
280	Rowan County	NC	Government Agency
281	San Joaquin County	CA	Government Agency
282	San Mateo County Transit	CA	Government Agency
283	Scotch Irish Fire Dept.	NC	Government Agency
284	Scotland County	NC	Government Agency
285	Sherrills Ford - Terrell Fire & Rescue	NC	Primary/Secondary Education
286	Silk Hope Volunteer Fire Dept	NC	Government Agency
	Sky Valley - Scaly Mountain Vol Fire Dept.	GA	Other
	Smith Grove Fire Dept.	NC	Other
289	Solid Waste Authority of Palm Beach County	FL	Government Agency
	South Piedmont Community College	NC	Postsecondary Education
	Southeastern Comm. College	NC	Postsecondary Education
292	Spotsylvania County	VA	Government Agency
	St. Joseph County	MI	Government Agency
294	Stallings VFD	NC	Other
	Stanley County	NC	Government Agency
	Stoneville Police Dept.	NC	Government Agency
297	Surfside Beach Fire Department	SC	Other
	Taney County	MO	Government Agency
	The Well Zone	SC	Other
	Town of Aberdeen	NC	Government Agency
	Town of Apex	NC	Government Agency
302	Town of Atlantic Beach	NC	Government Agency
	Town of Aynor	SC	Government Agency
	Town of Barnstable	MA	Government Agency
	Town of Biscoe	NC	Government Agency
	Town of Boone	NC	Government Agency
307		NC	Government Agency
308		NC	Government Agency
	Town of Chapel Hill	NC	Government Agency
	Town of China Grove	NC	Government Agency
311	Town of Christianburg	VA	Government Agency
	Town of Claremont	NC	Government Agency
	Town of Clayton	NC	Government Agency
	Town of Corneilus	NC	Government Agency
	Town of Cramerton	NC	Government Agency
	Town of Culpeper	VA	Government Agency
317	Town of Davidson	NC	Government Agency
318	Town of Denton	NC	Government Agency
319	Town of Dobson	NC	Government Agency
320	Town of Fort Mill	SC	Government Agency
321	Town of Fuquay-Varina	NC	Government Agency
322		NC	Government Agency
323	Town of Granite Falls	NC	Government Agency
324	Town of Granite Quarry	NC	Government Agency

	Agency Name	State	Agency Type
325	Town of Harrisburg	NC	Government Agency
326	Town of Herndon	VA	Government Agency
327	Town of Hope Mills	NC	Government Agency
328	Town of Indian Trail	NC	Government Agency
329	Town of Kernersville	NC	Government Agency
330	Town of Knightdale	NC	Government Agency
331	Town of Kure Beach	NC	Government Agency
332	Town of Lake Lure	NC	Government Agency
333	Town of Landis	NC	Government Agency
334	Town of Leland	NC	Government Agency
335	Town of Madison	NC	Government Agency
336	Town of Maiden	NC	Government Agency
337	Town of Marana	AZ	Government Agency
338	Town of Matthews	NC	Government Agency
339	Town of Mayodan	NC	Government Agency
340	Town of Mint Hill	NC	Government Agency
341	Town of Morehead City	NC	Government Agency
342	Town of Morrisville	NC	Government Agency
343	Town of Mt. Pleasant	NC	Government Agency
344		NC	Government Agency
345		NC	Government Agency
346		NC	Government Agency
347	Town of Norwood	NC	Government Agency
348		NC	Government Agency
349		SC	Government Agency
	Town of Pineville	NC	Government Agency
	Town of Polkton	NC	Government Agency
	Town of Reading	MA	Government Agency
	Town of Rolesville	NC	Government Agency
354	Town of Rural Hall	NC	Government Agency
355	Town of Scituate	MA	Government Agency
356		NC	Government Agency
357	Town of Shallotte	NC	Government Agency
358	Town of South Boston	VA	Government Agency
	Town of Southern Pines	NC	Government Agency
	Town of Spindale	NC	Government Agency
361	Town of Spring Hope	NC	Government Agency
362	Town of Stanley Town of Tarboro	NC	Government Agency
363		NC	Government Agency
364		NC	Government Agency
365	Town of Unionville	NC	Government Agency
	Town of Valdese Town of Wake Forest	NC	Government Agency
367	Town of Wake Forest Town of Waxhaw	NC NC	Government Agency Government Agency
	Town of Waynesville	NC	Government Agency
	Town of Weaverville	NC	Government Agency
370	Town of Wilkesboro	NC	Government Agency
371	Town of Wilson's Mill	NC	Government Agency
372	Town of Winterville	NC	Government Agency
373	Town of Yadkinville	NC	Government Agency
375	Transylvania County	NC	Government Agency
376		NC	Other
377	Ulster County	NY	Government Agency
378	•	NC	Government Agency
370			eeren and a series

	Agency Name	State	Agency Type
	Union Cross Fire Department	NC	Other
380	Union Volunteer Fire Dept	NC	Other
381	University of NC - School of the Arts	NC	Postsecondary Education
382	University of NC at Chapel Hill	NC	Postsecondary Education
383	University of Tennessee at Knoxville	TN	Postsecondary Education
384	Valley Hill Fire & Rescue	NC	Other
385	Vance-Granville Community College	NC	Postsecondary Education
386	Village of Misenheimer	NC	Government Agency
387	Village of Pinehurst	NC	Government Agency
388	Village of Wesley Chapel	NC	Government Agency
389	Virginia Retirement System	VA	Government Agency
390	Wake County	NC	Government Agency
391	Wake County Public School System	NC	Primary/Secondary Education
392	Ware Shoals Fire Department	SC	Government Agency
393	Warren County	NC	Government Agency
394	Washington Metropolitan Area Transit Authority	DC	Government Agency
395	Water & Sewer Authority of Cabarrus County	NC	Government Agency
396	Waxhaw Vol Fire Dept	NC	Other
397	Wayne County	NC	Government Agency
398	Wayne County Airport	NC	Government Agency
399	Wears Valley Volunteer Fire Department	TN	Other
400	Welcome Fire Department	NC	Other
401	Wesley Chapel Vol. Fire Dept.	NC	Other
402	West End Fire & Rescue	NC	Other
403	West Mecklenburg Vol. Fire Dept.	NC	Other
404	West Rowan Fire Dept.	NC	Other
405	West Yadkin Fire Dept.	NC	Other
406	Whispering Pines Police Department	NC	Government Agency
407	Whitsett Fire Department	NC	Government Agency
408	Wildcat Volunteer Fire Department	GA	Other
409	Wilkes County	NC	Government Agency
410	Wilson County	NC	Government Agency
411	Woodleaf Fire Dept	NC	Other
	Yadkinville Fire Dept.	NC	Government Agency